

Dear Member

Welcome to the new and improved WHSmith Pensions website.

Please read this document carefully if you registered to access our previous website for details on how to login to this new website for the first time.

When you registered for the Pensions website previously you used your 'Pension Number' and 'Password' to log in.

To start, please click on the 'Login' button and enter your 'Pension Number' and 'Password'. The site will refer to your email address but please use your pension number when completing this new registration for the first time.

Once the details entered in the Login form have been validated you will then be redirected to the Registration page where you will need to enter the following details:

1. Email address
2. Password
3. Memorable Phrase

You will then receive an email to your registered email address to complete your registration which will need to be confirmed within 60 minutes of receipt.

Once this process has been successfully completed your username will become your email address going forwards and you will be able to login and access your account.

I hope you find the new website useful and informative.

Yours sincerely

Pensions Department

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